



CENTRAL COAST MARINERS

# MEMBERSHIP AND TICKETING

## INTERNSHIPS

Central Coast Mariners FC offers Membership and Ticketing internships commencing A-Leagues 2024-2025 pre-season and throughout the season proper.

The internships provide a small team of ambitious people with the opportunity to gain a wide range of practical experience in the Membership and Ticketing department. There may be opportunity to explore marketing, events, community and operations with the Central Coast's only professional sporting franchise.

Ideally the internships are suited to university or TAFE students currently undertaking study in the field of marketing, sports management, or event management. An interest in and knowledge of football – as well as Central Coast Mariners FC and A-Leagues – is desirable.

### REQUIREMENTS:

- Available 1-2 days per week, based at Mariners HQ in Tuggerah starting May/June 2024.
- Available to volunteer on a weekend at membership drives and community events if required.
- Available for home matches from October 2024 to assist with high-volume fast paced member services and enquiries.
- Familiar with the Microsoft Office suite and an intermediate knowledge of MS Excel.
- Possess excellent written and verbal communication skills, including a professional telephone manner.
- Ability to take direction as required, display initiative, willingness to learn.
- Demonstrate a highly organised, strong customer service approach with attention to detail and a sales orientation.
- Internship will last until the end of the 2024-2025 Central Coast Mariners season (including the finals series).

### ADDITIONAL INFORMATION

Interns will participate in membership coordination of match days, with opportunity to learn about club events and promotions from a planning and performance perspective.

Further to office days, successful applicants are required to be available weekend afternoon/evenings (potentially mid-week too) and are responsible for their own transportation to/from Mariners HQ (Tuggerah) and home matches (Gosford).

Each Intern will receive:

- A 2024-25 Central Coast Mariners polo shirt
- A written reference at the completion of the internship period, if requested.
- Consistent feedback throughout the internship period.
- The unique opportunity to gain real-world experience at a leading A-League club.

Past interns have successfully attained full time positions at Central Coast Mariners as well as other sporting bodies domestically and internationally.

**If you are interested in undertaking a Central Coast Mariners internship, please e-mail a cover letter and CV to [memberships@ccmariners.com.au](mailto:memberships@ccmariners.com.au) with Membership Internship in the subject line.**

**T** (02) 4353 7200 **W** [ccmariners.com.au](http://ccmariners.com.au)

Suite G02, 1 Bryant Drive, Tuggerah NSW 2259 | PO Box 5244 Chittaway Bay NSW 2261

